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# TEMPLETON COMMUNITY SERVICES DISTRICT

P.O. BOX 780 • 420 CROCKER STREET • TEMPLETON, CA 93465 • (805) 434-4900 • FAX: (805) 434-4820

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## **Water Softener Rebate Program**

The Templeton Community Services District (TCSD) offers two different rebate program options for the elimination or replacement of a residential “on-demand” style water softener. These types of water softeners can use roughly 75 gallons of water during regeneration. Waste water from water softeners contains high levels of sodium (salt and/or potassium) which negatively affects the groundwater aquifers.

### **Eligibility and Requirements**

#### **To qualify for a rebate:**

- Applicant must be a residential customer receiving water service from Templeton CSD.
- Submit a completed application form.
- TCSD offers two rebate options for residential customers who currently have a water softener.
- An on-site pre-inspection and post-inspection with photography is required.
- Rebates are limited to one water softener per household.
- Upon completion of all requirements, allow 4 to 6 weeks for rebate check.
- Rebate programs are subject to available funds.

### **Options**

**TCSD offers two rebate options for residential customers who currently have a water softener.**

#### **Option 1: Contracting for Outside Regeneration Service (\$250 rebate)**

A \$250 rebate to eliminate any type of self-regenerating water softener and switch to an offsite regeneration service. Customers must submit proof by providing a copy of the 1-year minimum contract.

#### **To apply:**

- 1) Complete rebate program application.
- 2) Attach copy of your current water bill.
- 3) Call TCSD to schedule an on-site pre-inspection (*note: old water softener cannot be removed before pre-inspection*)
- 4) After pre-inspection, submit a copy of your minimum 1 year contract for an offsite regeneration service and schedule a post inspection.

*(continued)*

## Water Softener Rebate Program (cont'd)

### Option 2: Demolition of Water Softener with No Replacement (\$250 rebate)

A \$250 rebate if you demolish your old, self-regenerating water softener that uses salt/potassium and replace it with a salt-free water conditioner; or, remove it entirely and make a commitment not to reinstall.

#### To apply:

- 1) Complete rebate program application.
- 2) Attach copy of your current water bill.
- 3) Call TCSD to schedule an on-site pre-inspection (*note: old water softener cannot be removed before pre-inspection*).
- 4) After pre-inspection, remove the old water softener as instructed by TCSD representative within 120 days.
- 5) Call TCSD to schedule an on-site post-inspection to verify that the old water softener has been demolished and all plumbing connections have been removed, or that a new salt-free water conditioner has been installed.

## Inspections

### Pre-Inspection

An on-site pre-inspection, including photographs, is required for both options. Prior to removing your water softener, you must have a pre-inspection by a TCSD representative who will explain the procedures for both options in detail as described above. *Note: old water softener cannot be removed before pre-inspection.*

### Post-Inspection

An on-site post-inspection, including photographs, is required to verify that the old water softener and connections have been removed (valves protruding from the wall have been capped off or a pipe must be soldered from one valve to the other creating a loop): or, to verify that a new salt-free alternative water conditioner has been installed.

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**Water Softener Rebate Program Application**

Customer Name (please print): \_\_\_\_\_

Site Address: \_\_\_\_\_

Mailing Address (if different): \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

TCSD Account Number: \_\_\_\_\_

**Rebate Options (Choose one):**

- Option 1: Contracting for Outside Regeneration Service
- Option 2: Demolition of a Salt or Potassium Self Regenerating Water Softener with a Salt Free Water Conditioner, or No Replacement

**Information on Salt-Based Automatic Water Softener to be Removed**

Purchased & installed softener at this home     Softener came with home    Is softener working?     Yes     No

Make: \_\_\_\_\_ Model: \_\_\_\_\_

Serial No: \_\_\_\_\_ Install date: \_\_\_\_\_ if unknown, please estimate

This application form is for owners of residential automatic water softeners. To be eligible for a rebate, the automatic water softener must be installed and working at a residence that is served by the Templeton Community Services District. Upon verifying the application information and applicant’s eligibility, including pre-inspection and post-inspection photography, an Authorization for Rebate letter will be forwarded to the applicant. Applicants selecting Option 1 agree to comply with the terms of a one-year portable exchange service. Applicants selecting Option 2 agree to make a commitment not to reinstall a self-regenerating salt or potassium softener.

I certify that the information in this application is true and correct. I have read, understand, and agree to the conditions stated above.

Signature \_\_\_\_\_ Date \_\_\_\_\_

*Applications can be submitted to our Main Office at 420 Crocker St, Templeton or electronically to PermitTech@templetoncsd.org. If you have any questions or need any assistance, please don’t hesitate to call us at (805) 434-4900.*

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**For Official Use Only**

Date and time received: \_\_\_\_\_

Applicant in good standing: \_\_\_\_\_

Option 1 or 2 selected: \_\_\_\_\_

Pre-inspection appointment: \_\_\_\_\_

Pre-inspection photography: \_\_\_\_\_

Inspection approved by: \_\_\_\_\_

Post-inspection appointment: \_\_\_\_\_

Post-inspection photography: \_\_\_\_\_

Inspection approved by: \_\_\_\_\_

Final rebate amount: \_\_\_\_\_